

P-EBT CONTACT INFORMATION

All household questions about P-EBT should be directed to VDSS at:

The P-EBT Call Center: (866) 513-1414 (toll free) or (804) 294-1633 from 7:00 a.m. – 6:00 p.m., Monday – Friday.

Households with questions about how to activate their P-EBT cards, request replacement cards, or check their card balance should contact VDSS:

At the phone numbers above (or) contact ConnectEBT at 1-866-281-2448 (or) logon to <https://www.connectebt.com/> (or) download the ConnectEBT app on a mobile device.